CareSens SmartLog: Syncing Results Between Your SmartLog App and SmartLog Desktop

By creating an account in the SmartLog web version, you can sync your data so it is available in both the SmartLog app and desktop.

Step 1:

Create an account on the SmartLog app

- Download the SmartLog app on a compatible Android or iOS mobile device.
- Open the SmartLog app on your mobile phone.
- Agree to the terms and conditions.
- You can set up your Personal Settings now, or leave until later.
  - In personal settings be sure to select the Glucose Unit as 'mmol/l'
- Click **More** on the bottom right.
- Click **Synchronisation** and then **SmartLog**.
- Click **Create Account**.
- It will open a window in the internet browser, and the Terms and Conditions will appear.
- After you accept, it will take you to a registration form.
- Fill the form using a valid email ID and create a SmartLog password. You will receive a confirmation email with a link. Complete the registration by clicking on the link.
  - Check the spam folder if you can't see the email in your inbox.
- Remember your SmartLog registration details.
- Go back to the **Synchronization** option in the SmartLog app and enter your SmartLog email ID and Password. Click **Login**.
- Tick or untick the 'Auto Sync' and 'Sync over Wi-Fi' preferences.

Step 2:

Link with the SmartLog server

- Download the SmartLog software from www.pharmacodiabetes.com.au/smartlog-data-management/smartlog-software/
- At the completion of the download, you will see a SmartLog icon on your desktop screen 
- Open SmartLog by clicking on this icon on your desktop and then click **User Profile** to enter your 'Basic Information'.
- Click on **Server Sync**
- Click on the account icon
- Enter your SmartLog ID and password. Click **Sign in**.
- You will see your email on the top right hand corner of your screen.
- Enter this email again in the **ID** column next to the **User Info**.
- Turn the auto sync switch on by clicking on the pink button . It will turn green
- Once the above is complete, results from your SmartLog app will automatically sync with the SmartLog software on your computer (provided your computer and mobile device are connected to the internet). You can use your computer to email a comprehensive report of your test results.

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Emailing Your SmartLog Report To Your Diabetes Health Care Professional

- In the SmartLog software on your computer, click on the Report icon 
- Click on the envelope icon on the top right-hand side of your screen.
- Select the date range and chose a file format (PDF is preferred).
- Select the report type, e.g. Logbook.
- Click on the mail send icon
- A report will be emailed using your default email client.

If the above does not work, there is an alternative way to send a report

- On the SmartLog software, click on the 'Report' icon.
- Then click on the export icon on the top right-hand side of your screen.
- Select the date range and chose a file format (PDF is preferred).
- Select the report type, e.g. Logbook.
- Click on the icon to save the report file on your desktop.
- Send this file as an email attachment.

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